

 the
Marvelous
Women
of Moto

*Focus and never give up
on your dreams*



Meet Adama Djalo: Customer Service Assistant (Frankley)

There's a long list of great things about working at Moto. Moto is a company of opportunity, open to employing people from different backgrounds where even an entire adult family can find work. It offers flexibility and supports good causes for the local community. Moto is a place where you can meet people from all over the world. You hear all sorts of different stories. But most important is the marvellous and hardworking people I work with and who live Moto's values of "us before me" supporting each other on a day-to-day basis and giving the best experience to our customers.

Guinea-Bissau

University Amilcar Cabral Position: Human Resources Manager 2006 (6 months)

Portugal

Gomes & Djalo - Global Services Position: Co-founder and Director Jan 2007 - Sept 2008

Uliar - Recruitment Agency Position: Human Resources Administrator Jan 2005 - Mar 2006

United Kingdom

GCL Direct Position: Marketing Executive Nov 2012 - Feb 2015

University of Birmingham Position: Research Assistant (Part-time) Jan 2011 - June 2011

MOTO CAREER JOURNEY August 2016 to present (5 years and 6 months) Position: Customer Service Assistant - (WHS) - Frankley

My Journey to Moto:

I moved to Portugal as a refugee owing to the civil war that had erupted in Guinea Bissau, my home country. At the time, I had a well-paid job, a house, a business and most importantly all my family around me. With the intensification of the conflict, I had to make a difficult decision to take my son and flee the country, leaving everything behind except the determination to one day rebuild my life and provide my son with a life of opportunity and peace. As a refugee in Portugal, life was not easy. Eventually, my son and I obtained refugees status which allowed me to study and work. I took the opportunity to do so. With my son at the age of 9 and as a single mother, I had to provide everything for him and myself without forgetting my family back home. I worked during the day and studied at night for five years. On top of this, I made sure my son went to school. Moving to the UK presented an initial handicap, which was the language! The only way to overcome this was to go to college and learn English. With determination, focus and commitment I was able to learn, improve and assimilate enough language to allow me to enter the labour market where I have been working since. The UK is where I want to live, work and progress. In 2020 I decided to go back to university to study for a master's degree in Enterprise Management, while working 4 days a week; leading my community in the UK and helping my son raise his children.

Who is my inspiration?

I have come a long way. I have studied and worked in three different countries and in each of them I learned from the great people that I had the opportunity to relate to. Therefore, I am the result of various influences and inspirations. However, it must be said that I could not be where I am today without the loving support of my mother wherever I happened to be. She was, in effect, always by my side no matter what I decide to go for.

Q+A

with Adama



What's been your proudest moment at Moto?

After more than 5 years at Moto at the same position, being nominated as a Moto Influencer was a proud moment in my journey at Moto.

How do you live Moto's purpose at work- Brightening Peoples' Journeys through life?

With a big smile on my face, setting the bar high, and revelling in what we do by enthusiastically supporting customers and colleagues.

What would you say to someone considering a career in Moto?

I would say that they should not think twice. I would also add that if you want flexibility and job security Moto is the right place to go. Moto offers various opportunities and secure long-term work. There are people who have been working at Moto for over 30 years! The company has a place for those of all ages and experience.

Different brands on site giving an opportunity to change to another unit. The company allows someone to be suited to their own abilities and acquire different work experiences. Moto operates a strict equal opportunities policy.



What's your favourite Moto site or brand?

Frankley, M5 is just ten minutes' drive from my house and is without doubt my place of work and joy; here everyone has got a relative; here I feel I belong to the Moto family. WHS is my preferable brand owing to its diversity in terms of merchandise. It is the first point of contact for contractors, a point of support for other brands, customers, and colleagues.



the Marvelous Women of Moto

Take any opportunity that has been given to you and consider all options. Don't let anything stand in your way. Don't be afraid to make sideways steps to get to your ultimate long-term goal.



Meet Beth Hansell: Site Operations Manager (Washington)

The best thing about working in Moto is the career development opportunities. I have progressed quite quickly through the different levels in the business due to having multi branded experiences at the busiest single sided site in the business. Thanks to my career path, I have had the chance to meet so many people across the business, due to training at numerous sites and working with different brand partners. I enjoy learning from different people and the way they work as they all have a different journey themselves. The people are the heart of Moto.

- I studied International Business at Sheffield Hallam and then joined Moto in September 2016 on the Graduate Programme.
- Sept 2016- April 2017: ADM in Costa and EDC
- April 2017 – Oct 2017: ADM in Costa Drive Thru
- Oct 2017 – Dec 2018: ADM in the main Costa unit
- Dec 2018 – March 2019: DM in Arlo's
- March 2019 – Feb 2021: M&S
- I then covered Site Roles during the Covid-19 pandemic in the absence of the General Managers on furlough
- Feb 2021 – July 2021: Greggs
- July 2021 – Dec 2021: Costa multi-unit DM
- I then supported at Leeming Bar
- Jan 2022 – Current: SOM at Washington

Q+A

with Beth



Was this always your desired career path?

At the time I started my university degree in International Business, I was interested in business and languages, and I wasn't sure where my career path was going to take me. However, when I joined Moto on the graduation scheme, it became clear to me that hospitality was the right fit for me, as I knew I could make a real difference. This allowed me to put my business knowledge from university into practice.

How has Moto helped you in your career journey?

I took on the graduate position within Moto as it would enable me to do my work placement for the year. Once I returned to university, Moto offered me the flexibility to ensure I could still work at Wetherby while being supported with my university studies that were full time. I was able to manage a full-time job role and a full-time degree, because of the flexible working patterns Moto could offer me. I moved to a 24-hour unit and took on the role of Supervisor,

which gave me the freedom to prioritise both of my commitments equally. After I had graduated, I was then given the chance to take up a Department Manager position. Moto didn't allow my career development to suffer whilst I was in full time education as I was able to quickly get back to progressing my career and the job role I was aiming for when I initially started out on the graduate scheme.

Which person has inspired you the most in Moto?

Phil Williams: he opened so many doors for me and the rest of the management team. He gave us every opportunity to learn and take on new roles within Wetherby to support him, but also motivate us in our own journeys. Phil showed us how important it is to overcome difficult situations and how we could use them as opportunities to become a better leader and overall make us a better person. He took the time to get to know us all personally, which was very important to me. This made him very approachable, and I have taken this on my career journey with me and the teams that I have worked with.

How do you live Moto's purpose at work- Brightening Peoples' Journeys through life?

I try to really get to know my team as individuals. What are they passionate about? What do they want from their career journey at Moto? Certain people have been an inspiration to me in my journey within Moto and supported me along my way, now I want to be that inspiration to others to help them progress in a similar way. I want to give people the opportunities I've had and make them realise just how much they can achieve in their career.

What's your favourite Moto site or brand?

Wetherby – because every day is different and always keeps you on your toes. You know you have the brand to focus on but, because of the size of the site there is always something else going on that allows you to get involved. You have the chance at Wetherby to grow and be an inspiration to others. I feel like Wetherby allowed me to make such a difference to both colleagues and customer's journeys. As for a brand, Costa, as you have the brand structure in place to follow, but the brand still allows an element of flexibility where I can show my personality and what's important to me.

What has been your proudest moment in the business?

Stepping out of my comfort zone and leaving Wetherby to take up my new position as Site Operations Manager at Washington. It has been a quick journey for me to get to this stage; people have doubted my abilities along the way, but I felt it was the right time for me to take this opportunity.

What would you say to someone considering a career in Moto?

To take the opportunities that are given to you, as you never know when the next chance will come. I haven't always felt I have been 100% ready to take on the various roles I have been offered but stepping out of my comfort zone has enabled me to have a successful journey so far. Don't doubt yourself because Moto has such a great network of people that I have been able to utilise in every role I have taken on.

A close-up portrait of Charlie Clarke, a woman with long brown hair, smiling slightly. She is wearing a black top and a necklace with a small pendant.

the Marvelous Women of Moto

I am a bubbly individual who will go above and beyond to put a smile on peoples' faces.

Meet Charlie Clarke: Team Leader and Site Support (Tiverton)

I've been with Moto for seven years now; I joined when I was twenty three years old and now I'm thirty! I'm bubbly and will go above and beyond to put a smile on peoples' faces.

This wasn't actually my desired career path! When I was growing up, I always wanted to be an art teacher. In a weird way I actually am, I've coached and taught so many colleagues how to make different coffee art and given them all my tips and tricks. For example, with the cappuccino stencil I learnt a little trick to steady any hand, so the chocolate stencil comes out perfectly. I've become a bit of a science tech too as I love teaching how to perform the dose and grind, calibrate the probes correctly and explain the different extraction shots and how milk is prepared. Most importantly what makes me feel so passionate about my job is by helping my colleagues blossom into the confident individuals that they become.

My Inspiration at Moto

I have worked with so many inspiring people within Moto and could name a huge list of individuals. Recently I've worked with the Site Operations Manager from Severn view, **Katherine Pollard**. She has had a huge positive impact on me and supported me within my new role as Site Support. **Emma James** gave me the opportunity to progress my creative skills and took me under her wing within the communications team. It has been a fantastic journey and I love getting stuck into the new projects. One of my favourite pieces was the autism awareness poem that I was so passionate about. Another inspirational person to me was the department manager of Cullompton Costa, **Kayleigh Clarke**. She gave me the resources I needed to develop my skills and helped me gain confidence in the path I desired.

Level 3 BTEC
Business Diploma at
East Devon College.

I had in mind that after completing the 3-year course I could step into any managerial job. However, without any experience my plans were scuppered. So, I took a very different approach and applied for absolutely anything.

My first job was as a washer upper at the Aviator coffee bar and restaurant. After a week I progressed to a bar maid, then onto a supervisor and finally to an assistant manager at 21 years old. I learnt how to host, lead a team and most importantly I built solid relationships with my team and customers. This was the start of my career in hospitality.

Aviator Coffee Bar
and Restaurant

May 2015
Supervisor at Costa
Coffee, Moto
Cullompton

I started my Moto journey in May 2015 in Costa, Cullompton. I joined as a supervisor and 5 months later was promoted to assistant manager. This involved 2 weeks onsite training in Winchester, another site ticked off the list.

I made the switch to team leader for Burger King in Moto Tiverton in August 2021. This was very different to what I was used to and helped me see another part of the business.

August 2021
Team Leader at
Burger King, Moto
Cullompton

Now!...
Site Support at
Tiverton, Team
Leader in Forecourt,
Tiverton and Moto
Influencer

I've since made the switch to site support and am now learning the forecourt in Tiverton to ensure I can handle all parts of the Tiverton site when needed. I've taken an interest in the social and marketing part of Moto on the side and had some of my ideas turned into articles you may have seen. This has let me meet even more of the team and has led to me becoming a Moto Influencer.

Would you recommend a career in Moto?

If you're planning on starting a career with Moto, you will not be disappointed. No day is the same and you'll build so many solid relationships. I've worked with such a diverse group and seen so many people progress and develop into the confident people they are today. You can work around a schedule that fits your life as well as the chance to progress within. My working request fits around my children and their childcare. Without the flexible working request, I wouldn't be able to commit to just any hours. A lot of my colleagues also have other commitments, and their contracts are tailored to them. Whether it's a seasonal contract due to university commitments or set working shifts to fit around childcare Moto makes it work!

give
back

My Proudest Moto Moment

One of my proudest moments in Moto was raising £792.90 for MITC. On the 17th of March 2021, we walked 17 miles for the magnificent 7 challenge from Cullompton to Exeter.

the Marvelous Women of Moto

*I work every day, to support and help
our teams achieve their goals and
ambitions in work and life.*



Meet Filipa Grego: Brand Development Manager (Costa)

I am from Portugal, and arrived in England on the 22nd March 2002. I started in Moto the very next day! It was meant to be a Summer job as I was studying in Portugal, my dream was to be an architect. However, I soon realised that I liked and enjoyed working in Moto. I made some friends for life and loved the work ethic, and of course at the time working 2 weeks in England was the same as working the whole month in Portugal. My final decision to stay was made because most of my family was also here. I am very family orientated so it was a very easy decision to make.

The best thing about working at Moto for me is the people. I love meeting new people and seeing their Moto journey. I have seen Moto grow stronger and stronger throughout the years and I am very proud to work for the company.

March 2002 – Table cleaner at Leigh Delamere West
September 2002 – EDC supervisor at Leigh Delamere West
May 2004 – Burger King Supervisor at Leigh Delamere West
September 2005– Burger King Assistant Manager at Leigh Delamere West
October 2007 – M&S Assistant Manager at Leigh Delamere West
February 2008 – Burger King Manager at Leigh Delamere West
November 2008 – Burger King Manager at Cardiff West
May 2010– Upper crust Manager at Cherwell Valley
November 2010 – Costa EDC Manager at Cherwell Valley
February 2011 – Costa Brand Trainer
May 2019 – Brand Development Manager

Q + A
with Filipa



What's been your proudest moment in Moto?

For me without of doubt it's been my whole journey, from table cleaning without speaking English to where I am now. But, if I have to pin one moment down, it's the introduction of "Too Good To Go" in Moto.

How do you live the Moto purpose every day at work – **Brightening Peoples' Journeys Through Life?**

Once not long ago, one manager said to me " I haven't given up and kept going because of you" this is what I work for every day- to support and help the teams achieve their goals and ambitions in work and life.

What is your favourite Moto site or brand?

My favourite brand is actually Burger King (don't tell anyone lol!) I loved the brand structure, procedures, and the fast pace of it, and I learned a lot from the brand. My favourite site is Rugby: I had the pleasure to open the Costa from scratch and to see it developed from day one, not an opportunity that comes very often.

Which person has most inspired you in business?

This is a hard question, I have been very lucky and have a few, but here goes... Jeff Parfrey, he has now left Moto to pursue his dreams in Brazil, but he was the first person in Moto that believed in me. Jeff was inspirational and motivational at the same time, I always admired his way of coaching and how easily he empowered people. Jeff had a very good vision to spot new talent and he was happy to help you on the way. For him it didn't matter if you were not the finished product, but if you were keen to learn he would spend the time teaching you. Outside of Moto I admire Michelle Obama as she started from the bottom, graduated in law, and supported her husband Barack Obama by being herself, and in my opinion, a great mum.

What would you say to someone considering a career in Moto?

Be brave, have a plan, a goal and believe in yourself, listen to others' opinions but the final decision... it's yours!

Q + A
with Filipa



Was this always your desired career path?

It wasn't! 15 years ago I wanted to be a SOM, I always had and still have a passion for operations. When I was 14, I worked in restaurants in Portugal, and always loved to be busy and I would pretend to own my own restaurant. When I started in Moto, I always imagined having my own site, but my priorities changed when I had my 3 daughters, also my partner works for Moto, and we found it difficult to imagine both doing the same roles at the time. During that time, I really enjoyed spending time training colleagues and ensuring standards on site were met, that's when this opportunity came along, and I have never looked back. I believe that I now have the best of both worlds, I still work closely with sites and teams, but 3 years ago really found a new passion for marketing.

What is your top tip for success?

I am not sure if I have top tips, but for me what's being a success is balancing day to day life. Starting with just a suitcase in a different country it's not easy, especially when I didn't speak English. I didn't have any friends and all my family shared a 2-bedroom house. At some points there were 8 of us, but we had lots of laughs and looked after each other.

I believe that made me more determined and keener to make the most of life. I am very lucky to have my mum that helps me a lot with childcare, so I can work full time, also throughout the years we just work together as a family to achieve our goals. I have a great partner that doesn't see me just as a mum to his children, he sees me for who I am, he has always believed in me and backs me all the way, for example I am on the journey to complete my level 5 in coaching, and he is very supportive with anything I choose to do.

If you could give someone one tip or piece of advice to follow your career path or similar – what would it be?

Believe in yourself, have a clear achievable goal in mind. Most importantly reflect on what you are doing and what you want to do. If today, or this week, hasn't gone to plan, reflect on it, focus on what's gone well and tomorrow it's another day, make the most of it!



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Put into something what you want to get out of it. I really value working hard to achieve your goals, and this is what I try to do day in day out



Meet Harriet Webb: People Partner

Moto offers so much opportunity for development, which is something I love. They have supported me with my career development, both through education and practical skills which has been great. Internal progression is huge and this is something I really value.

I would encourage someone who is considering a career in Moto to join us! We have great talent programmes that can support with their progression. They can have the opportunity to go as far as they want – but of course, they have to drive their own success too!

My top tips for success:

Putting yourself out there and making your goals clear to the Company goes a long way – the support is there you just have to ask!

And for my role particularly...

Try to understand the business in its entirety. By understanding the people, the business and the processes it will be a huge benefit to support you in your role.

Costa, Barista

Prior to working for Moto I had part-time jobs to help me through school and University. I worked in Costa as a Barista when I was 16 for 2 years – I think my hourly pay rate was around £3.60 an hour!

I did a degree at University called "Business with HR" and I always knew I wanted to go down this route. I think HR as a profession is very diverse and there are lots of different strands to it to get involved in to support the business from wellbeing and benefits, to employee relations.
I also worked as a Customer Services Assistant in Monsoon when I was at University.

University, to study Business with HR

Moto - Placement Student 2014-2015

I started in Moto as a placement student in 2014 – 2015 which was required as part of my undergraduate degree. I worked as an Assistant Department Manager in the M&S unit at Cobham.

I went back to uni for a year, before returning to Moto in 2016 as a HR Graduate in Central Support

Moto- HR Graduate in Central Support 2016

HR Advisor May 2017

I progressed to a HR Advisor in May 2017 and over the next few years built on this role and gained more responsibility.

In November 2021 I moved into a field-based role, looking after the South East in a People Partner role which is where I am currently.

People Partner November 2021

Q + A
with Harriet



What has been your proudest moment in Moto?

I supported with the launch of Wagestream last year which offers a tool for colleagues to use to help with their financial wellbeing. This was a really great project to get involved in and hopefully has put a tool in place to really make an impact with our colleagues.

How do you live the Moto purpose every day at work – Brightening Peoples' Journeys Through Life?

I aim to be as positive and supportive of the site teams as I can to ensure that they can then have the tools they need to have happy teams and hopefully this then translates to the customer!

What is your favourite Moto site or brand?

I love our new Pret stores – I am lucky enough to oversee two sites that have this. I think the food offering is brilliant and offers a healthier option.

Which person has inspired you most in business?

My Dad has been the person who has inspired me the most. He has his own Company and he taught me that hard work, dedication and loyalty can help you to achieve great things and be successful.

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*Always remain positive, look at things with
a positive attitude and work will be
enjoyable!*



Meet Jess Phillips: Customer Service Assistant, Cullompton

I joined Moto in the summer of 2020 at the age of sixteen! I enjoy the work environment at Moto, the colleagues, and being able to start a shift and leave a shift in the right way!

I really like to brighten our customer's journeys by engaging in conversation with them, asking them how their day is or where they've been and wishing them a safe journey.

I would 100% suggest working for Moto, there are so many opportunities that can open your future.

My manager Kayleigh really inspired me, as she works so hard to cater for everyone's needs, she has helped me a lot during my time at moto!

Flexible Moto Works for Me:

During my time at Moto, I have been studying full time at Exeter College doing a Level 3 Sport Diploma, whilst playing rugby for Exeter Chiefs Academy and Cullompton Rugby Club! With my college I attend daily Monday to Friday and then rugby I train Monday to Friday during college and 3 times in the evenings including a game on Sunday and every other Wednesday! I also play cricket on a Sunday which doesn't leave me much time for myself. However, when I can, I will always help at work covering breaks or staying extra hours after my shift



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*Authenticity is 100 % what counts.
If you try to be someone else to fit
in, you will not find your career home.*



Meet Kalyar Win: Site Operations Manager (Beaconsfield and Cobham)

The best things about working in Moto for me are the good career development and the flexibility. There's such good support offered when it comes to family commitments and unexpected circumstances.

My top tip for success:

Resilience, never feel like a victim whatever happens in your life. Think positive and do not worry about things you can't control.

I will have been with Moto 13 years this month!

I started on 15th March 2009 as a Department Manager of EDC and then went on to manage Costa Burger King and WHSmith!

In 2019 I became Deputy General Manager of Cherwell Valley.

In 2020 I was promoted to SOM of Beaconsfield.

I now look after two sites as I also take care of Cobham.



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*Don't be afraid to step
outside of your comfort
zone- confidence is key!*



Meet Kayleigh Bryan: Transactional Financial Controller

The best thing about working at Moto is the people! Moto always attracts good people and that's always made working here more pleasurable.

My proudest moment, working for Moto is being part of the Culture Club and working as a team to make significant changes to the culture of the business and the way that we work. It made me even more determined to improve relationships between sites and Central Support and discover how we can work together more efficiently.

My Top Tip for Success:

Set yourself achievable goals, always look after yourself & ensure you have fun along the way! Success for me isn't just about work, consider personal goals too such as buying a house, getting married or starting a family. Be sure to factor these in so that your desired result is achievable.

My career started in Credit Control at a property management company, almost immediately after beginning studying AAT. It was during a college class that I heard of an opportunity within Moto and jumped at the chance to apply - I've never looked back! I continued to study part-time over the years, completing my CIMA qualification in 2013.

I joined Moto in February 2006 as Fuel Analyst, moving into a Finance Assistant role shortly after and progressing to Financial Accounts Analyst shortly after that. In September 2008, I was promoted to Operations Finance Analyst, partnering our Core Regional Director at the time. I had my first child in July 2014 and returned after a year's maternity leave as Fuel Finance Manager. During my time as Fuel Finance Manager, I had my 2nd child and was able to return on reduced hours, improving my work-life balance. I have recently been promoted to Transactional Financial Controller and look forward to continuing my journey within Moto.

Who is my business inspiration?

A friend from school. She was always the lead role in any school play and set her dreams to be a star. She is now an English television presenter, journalist, and media personality. She has shown me that if you follow your dreams and work hard enough, that end goal really is in sight!

QA

with Kayleigh



How do you live Moto's purpose every day at work- Brightening Peoples' Journeys Through Life?

By keeping the customer, both internal and external, at the forefront of my thinking. Supporting our Operators the best we can allows them to focus on serving our customers on the shop floor and brightening their journeys through life.

What is your favourite Moto site or brand?

I would have to say Rugby. We have really set the bar high to where we want to be as a Moto brand, and I look forward to supporting the journey to transform more of our MSA's.

What would you say to someone considering a career in Moto?

You won't regret it! I've had 6 different roles during my time at Moto and within that time I've studied, taken time out to start a family, reduced my hours to support childcare and more recently adopted a flexible working pattern to better support my work-life balance.



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*Be kind, for everyone you
meet is fighting a battle
you know nothing about.*



Meet Madeline Duffy: People and Legal Advisor

I joined Moto in March 2014 as an in-house employment law specialist supporting the People Team. I really enjoy working in-house at Moto as I have been truly able to understand the business, it's people, objectives, and strategy. I feel very strongly connected to Moto's vision, purpose and values and feel that I can make a positive difference. Working in-house has also allowed me to work more flexibly and has given me more work/life balance. Shortly after joining Moto my mum had an operation to remove a brain tumour. The operation was successful, and the tumour was benign; however, my mum was left with substantial physical and cognitive difficulties.

Overnight I turned into my mum's carer and advocate, together with my sister. It wasn't really something we had properly contemplated at the time of the operation and was a real shock to the system. There have been many hurdles to overcome to ensure that my mum receives the appropriate care and support, and it has not been an easy journey.

In 2019 I also became a mum myself, which was a totally amazing but equally challenging experience; he makes me laugh every day. Caring for both my mum and my son simultaneously can be extremely challenging at times; however, my manager and colleagues have always been supportive of me and shown me great empathy.

I find that having a good set of friends with children the same age is priceless as you can discuss your concerns or fears with them without judgement. I also attended a support group for family members of people with brain injuries and again it was just so nice to be able to speak to other people who understand what you are going through. I would encourage anyone in a similar situation to reach out and see what support groups might be available to you; a cup of tea and a natter can do wonders!

I also believe that being a carer gives me a great deal of empathy and understanding for other people. I am a great believer in the quote "*Be Kind. For everyone you meet is fighting a battle you know nothing about*".

My Proudest Moment:

At the Moto conference in 2019 I was extremely proud to receive the "Outstanding Contribution Award". Anyone who knows me knows that I do not like to be the centre of attention so walking to the stage in front of all those people was somewhat terrifying and I was in complete shock and disbelief for some time after.

My Top Tip for Success:

I have always been very self-motivated and driven to succeed. I think it's good to set yourself goals and challenges to keep you motivated. Once you have completed a project take time to reflect on what you have achieved and did well and what you could have done better; before moving on to the next challenge. Be prepared to make mistakes along the way; the important thing is that you learn from them.

It is important that you can bring your whole self to work and for me, part of that is being a carer. I do not think being a carer should hold you, or your career, back in any way but it is about learning to juggle and ensuring that you also make time for yourself.

One of my first weekend jobs was working at Primark, before it was fashionable to shop at Primark, in the late 1990's/early 2000's. I spent my days folding and re-folding clothing and trying to make the store look tidy.

I then went on to work at a Co-Op Department Store in the housewares department; the money I earned during the holidays supported me through my university days where I studied History and then Law through the early 2000's.

I decided on a career in law after attending several career fairs and deciding that it suited me as an analytical type of person with a logical brain. I gained a training contract with the global law firm DLA Piper at their Birmingham office and over the course of two years did seats in the Employment; Property; Projects and Litigation Teams. I enjoyed my time with the Employment Team the most, working on matters within the employer-employee relationship, and decided to qualify into this area of Law, qualifying in 2009.

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After working for DLA Piper for several years, I moved back home to Northampton and worked for a regional firm called Howes Percival LLP Solicitors before looking to move in-house.

In 2014 I started at Moto where I've been for around 7 years. My current position is People and Legal Advisor.

